Hospital Parking Information @ August 2026

Andover War Memorial

The automated numberplate recognition and barrier system is active and volunteer drivers can park anywhere in the patient and visitor areas if they display their Hampshire County Council yellow parking permit and are assisting someone with visiting the hospital. If they are assisting with a visit to the doctor's surgery, the dentists or Willow Court Care Home, then volunteer drivers should park in the spaces allocated to these services and display their Hampshire County Council yellow parking permit. To exit the site volunteer drivers should use the call button at the barrier and state that they are a volunteer driver. The parking team recognise that the site is under resourced for parking and are currently assessing a number of options with a view to improving this. This should come in the next stage of the evolution of the site and at that time the hope is to offer permanent spaces for volunteers..

Aldershot Centre for Health

There is now an automated number plate recognition system. All volunteer drivers will need to supply their ID & register their vehicle number plate at main reception, each vehicle will need to be registered.

Basingstoke and North Hampshire

The barriers have been removed from the four spaces at the front of the hospital and are due to be replaced with more traditional wider barriers which will have a combination padlock on. We will advise when these are to start service with all relevant details.

The spaces next to the Physiotherapy have been re-marked as disabled bays and can only be used if the volunteer driver or person being transported hold a valid blue badge.

Volunteer drivers can park free of charge in the main patient and visitor car park and exit for no charge when the Hampshire County Council yellow parking permit is shown to the camera on exiting at the barrier stations. If necessary one can buzz to speak to an operator. This is also applicable to the Sherborne car park. There is no requirement to visit pay stations on entering/exiting the car park.

Bramblys Grange Dental Clinic (Basingstoke and North Hampshire)

There is a, privately run, car park at the rear of the premises. Volunteer drivers will need to display the Hampshire County Council yellow parking permit inside the windscreen and register the volunteer vehicle on entering the clinic. **Failure to do so can result in a fine.**

Dickson House Basingstoke

The spaces are very narrow, and the parking enforcers are strict. If volunteer drivers need let a client out of the because of the pillars, please make sure to be parked back within the lines before leaving. They do not recognise the Hampshire County Councl yellow parking permits.

Do not park in a disabled space with a badge clearly visible (even for a matter of moments to leave and come back).

Hospital Parking Information @ August 2026

Frimley Park

The main car park is free for the first 20 minutes, after that time to exit the car park volunteer drivers will need to take a Surrey hospital parking permit to the security office outside the main entrance. The ticket will be validated for free parking for volunteer drivers.

The Trust has now rolled out Parking Charge Notice (PCN) at the drop-off area outside main reception. The maximum stay is 10 minutes. Volunteer drivers are advised to report to Security with ID and Security can enter their vehicle details onto the PCN system and will then be able to stay longer than the 10minutes if help is needed to get a patient to get to their appointment. Please ensure to park in a designated bay and not on the red double lines or outside ED main entrance as if not a PCN will be issued.

Gosport War Memorial

Volunteer drivers must clearly display Hampshire County Council yellow parking permits on their dashboard. The hospital has two pay and display car parks (with disabled parking) - one in Ann's Hill Road and one in Bury Road. If arriving after 5.00pm or at weekends, please use the Ann's Hill Road car park.

Havant Health Centre

Volunteer drivers to register car at machine at reception.

Heatherwood

Volunteer drivers must show their yellow Hampshire County Council parking permits, any group ID and entry ticket to the security team located in reception. They can then validate the ticket allowing exit from car park without charge.

New Forest Lymington

Volunteer drivers can park for free by clearly displaying Hampshire County Council yellow parking permits. If parking in a disabled bay the blue badge must be clearly displayed.

Petersfield

Volunteer drivers need to go to reception, inform the receptionist that they are a volunteer driver and present the Hampshire County Council yellow parking permit along with their car registration number to ensure free parking.

Poole

Volunteer drivers should take an entry ticket at entrance to multi storey car park and at end of visit take this ticket to the Security/Car Parks Office - Entrance South (new main entrance). Volunteer drivers should present this entry ticket and their Hampshire County Council yellow parking permit as a proof of entitlement to free parking. Volunteer drivers to inform security/car park team of which Good Neighbours group they are volunteering with.

Queen Alexandra

Volunteer drivers will need to report to reception in Level A at the main entrance to show their Hampshire County Council yellow parking permit and give their car registration number. Once drivers have registered their car with their permit this will be logged on the system until the

permit expires. Drivers can park in the bays on Pasteur Road with their volunteer badges but are advised to use the Multi storey car parks. The drop off bays by the main entrance are emergency style and can only be used for 20 minutes.

Royal Bournemouth

Volunteer drivers should park in the public car park C take the entry ticket to the car park office located outside the west wing entrance to receive validation. Volunteer ID badge is required and the Hampshire County Council yellow parking permit will be photographed by the attendant. There are also two volunteer parking bays at the far end of the hospital that are signposted for Dorset volunteer drivers but the car park team have agreed that Hampshire drivers can use these bays as long as a HCC Yellow parking permit is on display.

Royal South Hants Southampton

RSH now uses Automatic Number Plate Recognition (ANPR). Volunteer drivers can park in Car Park A or Car Park F, (the closest car park to the hospital) and take their Hampshire County Council yellow parking permit to the parking office (see below) for further instructions. Volunteer drivers can also park in Disabled Car Park E in the disabled bays, but only if passenger has a disabled badge. From car park E walk towards the main hospital, to the left of the double white lung unit. Turn left and walk up the outside ramp and go in the Mary Seacole main entrance.
The car parking office has recently moved. It is now in Mary Seacole Wing: turn left through the main entrance, and it is just down the passageway on the left. **Please note that due to high usage a parking space cannot be guaranteed.**

Royal Surrey County

A new parking system has launched at Royal Surrey County Hospital. An Automatic Number Plate Recognition (ANPR) system has replaced the current parking process, offering a smoother and more convenient experience for visitors. The ANPR system is barrier-free and works by capturing the registration number of every vehicle as it enters and exits the hospital grounds. Volunteer drivers can no longer use their Surrey parking permits to gain free parking. Volunteer drivers can drop off and pick up passengers for up to 20 minutes without charge. Volunteer drivers to let the parking team know that they will need 20 minutes to escort their client to their appointment.

There are **St Luke's** volunteer drivers may park for free if displaying the parking permit that is issued to each oncology patient. There is parking in front of the building, but there is often a huge queue, so dropping the patient off and parking in a visitor bay is an option.

Salisbury

Volunteer drivers can no longer register their vehicles at the welcome desk and GN groups must preregister their volunteer drivers' vehicles here simon.rigler@nhs.net The cars are then registered for a year. Updated lists need to be sent to the above email address 11months after submission. If not registered in this way volunteer drivers will have to pay or be fined. Volunteer drivers can park in the link bays or any public car park. Also, if a passenger/patient holds a disabled blue badge volunteer drivers can park in disabled bays providing the badge is displayed.

Hospital Parking Information @ August 2026

Spire Southampton

Volunteer drivers must report to reception **and car must be registered** to obtain free parking. A penalty notice will be imposed If car is not registered.

Southampton General & Eye Hospital

Volunteer drivers to display HCC yellow parking permit on the dashboard. Volunteer drivers then press 'Problem Button' at barrier on the way out, and say, "Volunteer driver for XX" and barrier should lift. On occasion there can be a short delay in answering the help button due to a high volume of calls or incident on site. The team are fully briefed on the process and are aware that no charges are applied to the volunteer driver's usage of the site.

There are three volunteer bays by the West Wing each clearly marked with a painted green 'V'. Any issues with non-volunteer parking should be reported to the traffic office. Travelwise manage the intercom system 08:30 – 17:00 Monday to Thursday and 08:30 – 16:30 on Friday, outside of these times the intercom is managed by security who are also briefed on the volunteer driving schemes. **For the Eye Hospital** park in the blue car park. The hospital has five wheelchairs available for volunteer driver use. (£5.00 deposit).

St. Mary's

St. Mary's hospital operate an automated number plate recognition system. Volunteer drivers will need to report to reception to show their Hampshire County Council yellow parking permit and give their car registration number. The car then registered until the expiration date on the yellow parking permit. If unsure about whether your car is registered, please do check at reception.

St. Richards

Blue badge holders can park free in the designated disabled spaces, but normal charges apply in the main car parks. Volunteer drivers will receive a ticket at the barrier on entry and pay at the pay station before returning to their car. The ticket returned at the pay station is used to open the exit barrier on leaving. There are six volunteer parking bays shared with disabled drivers. To park here display a group compliments slip. A Hampshire County Council yellow parking permit would be acceptable, but slips are preferred. The compliments slip/permit can be used in the pay and display car parks on the northern side of the hospital (Treatment Centre and Donald Wilson House). Volunteer drivers to only use the green parking slips if unable to park in the pay and display section or the volunteer bays.

Royal Hampshire County Winchester

Volunteers are to use the Volunteer Bays around the site, including at the front of the hospital and the link road. When these are full, please use Levels 5 & 6 of the multi-storey car park equipped with automated number plate recognition cameras. Volunteer drivers are to clearly display their Hampshire County Council yellow parking permits on exit which will allow them exit for free. **There is no requirement to visit the pay stations on entering or exiting the car park.**

However, work will be commencing to build an Urgent Treatment Centre on site which means the link road will become significantly busier and we would ask that all drivers be especially careful when accessing these spaces.